

APPLICATION FOR INDIVIDUAL MEMBERSHIP

Individual Membership is for employees of plumbing companies seeking additional support.
Please complete the form below to apply. Members are required to abide by our Code of Ethics (attached).

INDIVIDUAL MEMBERSHIP FEES

INDIVIDUAL MEMBERSHIP	\$184.00 inc GST	Annually (<i>must be paid up front</i>)
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CONTACT DETAILS

First Name: Surname:

Employer Name (optional):

Residential Address:

Suburb: State: Post Code:

Postal Address (if different from above):

Phone: Mobile:

Email:

Where did you hear about the Master Plumbers SA Membership?

Event Member Google Social Media Radio Other

PAYMENT

We will provide you with an invoice for yearly Membership. Once fees are paid, your Membership will be activated.

DECLARATION

I CONFIRM THAT I WISH TO APPLY FOR INDIVIDUAL MEMBERSHIP OF THE MASTER PLUMBERS ASSOCIATION OF SOUTH AUSTRALIA INC. I AGREE TO ABIDE BY THE CODE OF ETHICS OUTLINED IN THIS DOCUMENT.

Name:

Signature Date.....

Please note: Under the Constitution Membership continues until a resignation letter is received. Master Plumbers SA will continue to invoice membership fees until such notice is given.

MASTER PLUMBERS SA CODE OF ETHICS

Membership of the Association is a privilege. Members are expected to conduct their business in accordance with this Code of Ethics to maintain the highest standards of business conduct. It is the duty of all Members of the Association to strive for the improvement of the trade through the development of personal and business standards which are the basis of all good trading conditions.

A MEMBER OF THE ASSOCIATION:

1. Will observe the highest standards of honesty and integrity in all business transactions and will avoid the use of false or misleading statements, and claims or confusing technical terms.
2. Will provide the best service at a reasonable charge.
3. Shall not cancel a contract undertaken in good faith without good and sufficient cause, and only then by mutual consent.
4. Will encourage a spirit of co-operation with fellow Members, provide assistance where appropriate, carefully avoid unfair competition, or criticism of another Member's accounts or workmanship.
5. Accepts the responsibility of protecting the public health and safety as it is affected by the plumbing trade, with the intent to raise the standard of living of the community.
6. Will provide, so far as is practicable within the capacity of his enterprise, proper training for the future.

DIRECT DEBIT REQUEST

To authorise Master Plumbers Association of SA to direct debit payments from your account, please complete the details below and return the form to us with your application.

I / We,.....

(Company/Business Name)

.....

(Company ACN/ABN)

Authorise Master Plumbers Association of SA (Direct User No. 257 323) to debit my/our account, detailed below, with any amount, through the direct debit system, I/we must pay you when due under the agreement between us.

This authority is to remain in force until notice is given in writing.

Financial Institution at which your account is held

BSB Number | | | | |-----| | | | |

Account Number | | | | | | | | | | | | | | | |

Name of Account:

Customer's Name:

Customer's Address:

Customer's Signature (If joint account all signatures may be required)

.....
Signature

.....
Date

.....
Signature

.....
Date

Office Use Only

Member Direct Debit Request Approved
Customer Details added to system

Yes No
 Yes

Approved By:
Date

DIRECT DEBIT REQUEST SERVICE AGREEMENT

Debit Username: Master Plumbers Association of South Australia Inc

Address: 213 Greenhill Road, EASTWOOD SA 5063

The Terms and Conditions of our Direct Debit Request Service are listed below. Each item should be read carefully prior to signing our Direct Debit Request Form.

This agreement sets out the terms on which we accept and act under the Master Plumbers Association of SA Direct Debit Request. It is additional to the arrangement under which you make payments to us.

Please ensure to keep a copy of this agreement for your records.

TERMS & CONDITIONS

When we are bound by this agreement

1. We agree to be bound by this agreement upon receiving your Direct Debit request, complete with the required information.

Our agreement

2. We will only withdraw money from your account in accordance with the terms of your Direct Debit Request.

3. We will provide you with a statement of the amount we withdraw under your Direct Debit request monthly. The statements shall specify amounts owed to MPA as at the date indicated on the Statement (the due date), together with any additional charges and fees applicable thereto.

4. Upon providing at least 14 days notice, we reserve the right to:

- Change our procedures in this agreement
- Change the terms of your Direct Debit request; or
- Cancel your Direct Debit

5. Clients reserve the right to request:

- Alterations the terms of their Direct Debit Request
- Defer a payment to be made under their direct debit request;
- Cease a Direct Debit withdrawal
- Cancel their Direct Debit request
- Requests for Direct Debit arrangement must be made with at least 14 days notice stating the reason for your request.

6. You may dispute any amount we draw under your Direct Debit Request:

- If you believe that there has been an error in the amount drawn from your account, you may notify MPA of the error and we will act accordingly to resolve this promptly.

7. We deal with any dispute under Clause 6 of this agreement as follows:

MPA will trace numbers and determine the amount of payment debited. If there is evidence that MPA or the customer are at fault, MPA will investigate all internal records and notify the customer promptly in writing setting out the dispute and the reasons for that determination.

Please turn over >

DIRECT DEBIT REQUEST SERVICE AGREEMENT

TERMS & CONDITIONS (continued)

8. If the day on which you must make any payment to us is not a business day, we will draw on your account on the immediate next business day.

9. Payments received by MPA shall be applied firstly in payment of any billed or unpaid charges, and secondly in respect of any direct or indirect enforcement expenses including legal costs and bank charges. The remainder would be applied in respect of the outstanding closing balance, plus any accrued but unbilled charges.

A payment will not be treated as made until the date on which the payment is unconditionally credited to the account MPA. The customer is in default if the direct debit of the Customer's account is dishonoured by the Customer's Financial Institution, which in addition to any other right which MPA may have, may charge the Customer any expenses incurred until MPA receives the money in full.

10. We will not disclose to any person any information provided to us on your Direct Debit Request, which is not available unless:

- The amount withdrawn is disputed and we need to disclose any information relating to your Direct Debit Request to the financial institution at which your account is held, or the financial institution which sponsors our use of the Direct Debit System, or both of them.
- Consent is provided to the disclosure
- We are required to disclose that information by law

What you should consider

11. Not all accounts held with a financial institution are available to be drawn on under the Direct Debit System.

12. Before you complete your Direct Debit request, it is best to check account details against a recent statement from your financial institution to ensure the details on your Direct Debit Request are completely correct

13. It is the customer's responsibility to ensure there are sufficient clear funds available in the account by the due date on which the funds are drawn under your Direct Debit arrangement.

14. We request you to direct

- All requests to stop or cancel the Direct Debit request to us initially; and
- All enquiries relating to any dispute under Clause 4 of this agreement to us initially;
- You may contact MPA to enquire or to clarify details of any matter relating to any statement or invoice you receive
- You shall promptly notify MPA in writing of any changes of address or account details